

Information Security Management System (ISMS) Policy Statement.

Prudential Bank's Top Management is committed to maintaining the highest standards of information security through the implementation, maintenance, and continual improvement of the Information Security Management System (ISMS). This commitment is demonstrated through the provision of appropriate resources to develop, maintain, and improve information security controls.

Top Management will ensure that the performance of the ISMS program is regularly reviewed to confirm that information security objectives are achieved and that issues identified through audits, management reviews, and governance processes are addressed.

This Information Security Policy provides the framework for safeguarding Prudential Bank's information assets and protecting their confidentiality, integrity, and availability while respecting individuals' privacy rights. It applies to all information assets, systems, processes, employees, contractors, and third parties that access, process, or store information on behalf of the Bank.

Prudential Bank is committed to complying with applicable laws, regulations, contractual obligations, and industry standards. To support the effectiveness of the ISMS, Prudential Bank has established the following information security objectives:

Objective 1 - Achieve 99.9% protection of the confidentiality and integrity of Prudential Bank's information assets.

Objective 2 - Improve information security awareness culture across the Bank - 95%.

Objective 3 - Strengthen the Bank's cyber resilience - 99.6% availability.

Objective 4 - Improve regulatory compliance to 95%.

This policy is reviewed annually to ensure its continued suitability, effectiveness, and relevance in addressing evolving information security risks.

All employees, contractors, and third parties are required to comply with this policy and other supporting security requirements. Non-compliance may result in disciplinary action or appropriate contractual measures.

Prudential Bank remains committed to protecting its information assets and maintaining stakeholder trust through effective information security practices, while respecting individual's privacy rights.

Signed,

Management.

Date: 14th August 2026